



## From Our Director

Friends:

Last winter, while working in my office, one of our new children wandered in. He was sporting a gruff exterior, a façade masking the sadness children admitted to Vashti inevitably feel.

Around his neck hung a cross...I was curious about it, since most of our children have not known Christ prior to arriving at Vashti. I asked about it's meaning and he responded with a surly, "I don't know!" More gruff answers disclosed the cross had been his mother's, but he had no understanding of its meaning or significance.

No clue of who Christ is! It is hard to imagine.

Today I prayed for the safety of my daughter visiting Spain. I prayed for God's direction and provision for this ministry. Last year, the humbling experience of open heart surgery found me frightened in Christ's presence and praying for strength. During each crisis or concern in my life, I have turned to Christ. And now, this child in front of me, during the most frightening time of his life – displaced from his family and in unfamiliar surroundings- did not know of God's comfort and strength.

Today, I am pleased to tell you that little boy knows of God's love for him and is learning more everyday. Before we begin to help the mind to heal, we must first help the heart to heal. I am grateful for the people God has put in place to insure His presence in our kids' lives: Rev. Shane Lovvorn, our Chaplain.....our Vashti Auxiliary....Our Board of Trustees.....our local churches....our staff....our friends.

This year has not been without challenges. Our goal in this depressed economy has been to keep programming strong and meet the diverse needs of our children.....Much has been accomplished in this area.

- First, after much concerted effort, we received our COA reaccreditation which shall remain valid for four years. Our accreditation includes all program components.
- We have expanded the continuous quality improvement process to emphasize a data-driven, bottoms-up approach to all aspects of Vashti's programs.
- We completed a Policy and Procedure manual that comprehensively oversees all our business practice, particularly those related to the intricacies of Medicaid, Peach-State, and WellCare.
- We made department head staff responsible for budget management and accountability, which resulted in a reduction in personnel and general expense.
- We initiated weekly financial department reporting, which now allows timely financial adjustments.
- We funded and hired a fulltime Chaplain to meet our children's spiritual needs and to reinstate volunteerism and mentoring.
- And, last, we served over almost 500 and adolescents in outpatient services and nearly 100 in our residential RBWO program.

Despite economic challenge, Vashti continues to be the provider of choice growing in both population and locations. We are a desired partner in the provision of child/adolescent mental health services, and we shall continue to expand these services as need and opportunity arise.



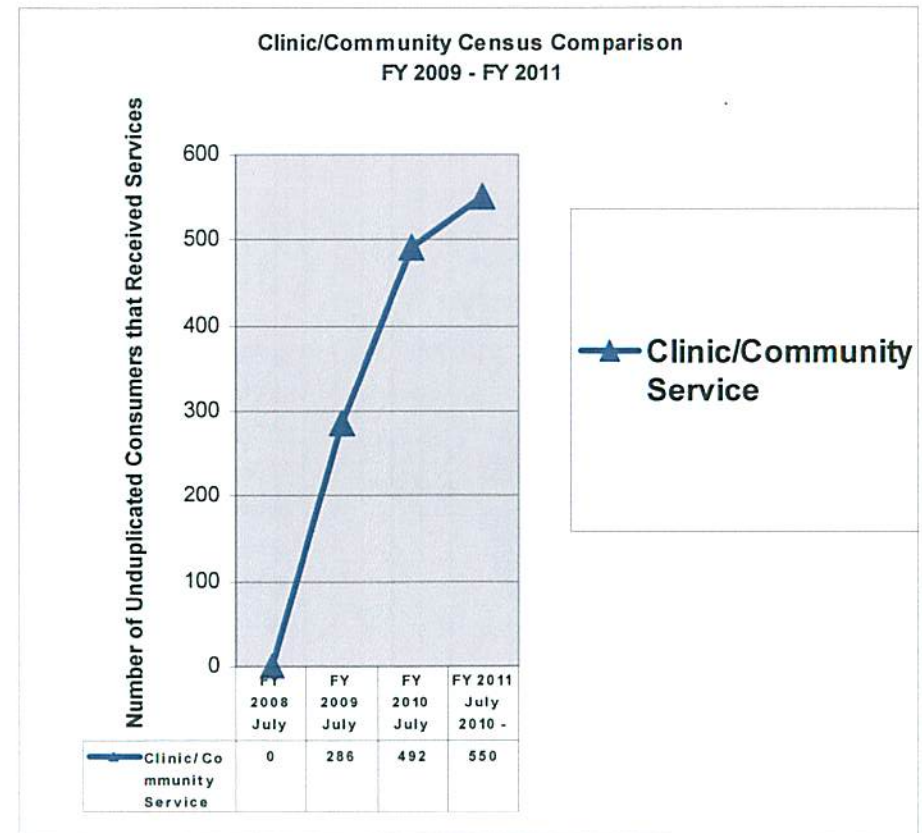
CREATIVITY • INTEGRITY • COMMITMENT

## CONGRATULATIONS! The Vashti Center, Inc. Has Been Accredited by the Council on Accreditation

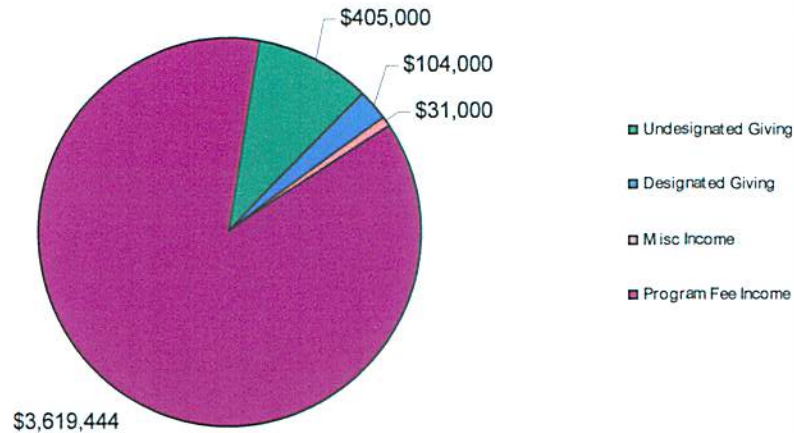
The Council on Accreditation (COA) is delighted to inform you that **The Vashti Center, Inc.** has been accredited. COA's commitment to maintaining the highest level of standards and quality improvement is designed to identify providers that have set high performance standards for themselves and have made a commitment to their constituents to deliver the highest quality services. COA is proud to recognize **The Vashti Center, Inc.** as one of these outstanding providers.

COA congratulates **The Vashti Center, Inc.** for their hard work and wonderful achievement and is proud to have it as part of COA's *Community of Excellence.*

Richard Klarberg  
President & Chief Executive Officer  
Council on Accreditation



INCOME FISCAL YEAR 2011

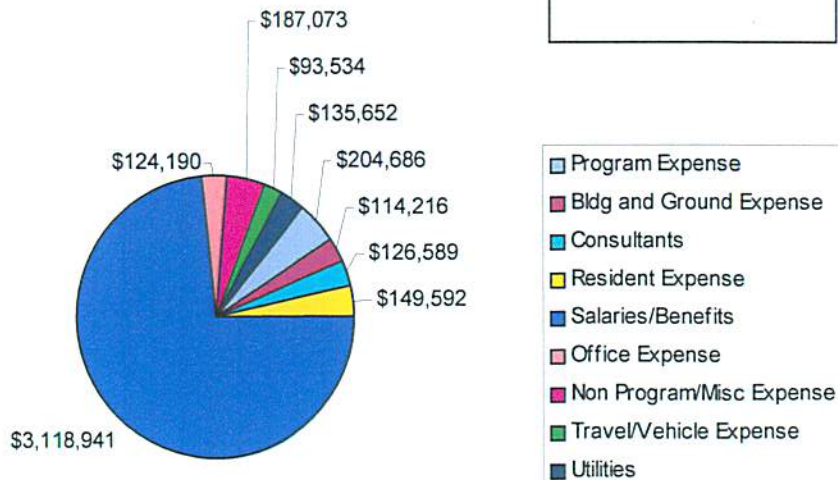


Fiscal Year 2011

INCOME \$4,159,457  
EXPENSE \$4,254,473

<95,016>

EXPENSE FISCAL YEAR 2011



# THE VASHTI CENTER, INC.

## ANNUAL REPORT FISCAL YEAR 2011

*Do all the good you can, By all the means you can, In all the ways you can, In all the places you can, At all the times you can. To all the people you can, As long as ever you can.*

— John Wesley

